



**CRUCEROS MÁLAGA S.A.** is a company dedicated to providing passenger services as the concessionaire of the Cruise Terminals of the Port of Málaga, covering embarkation and disembarkation services, baggage handling, check-in, and security control at the Estación Marítima de Levante S/N (Málaga).

Since 2012, our organization has maintained an Environmental Management System (**ISO 14001**), integrated in 2019 with Quality Management (**ISO 9001**). In our pursuit of excellence, we strengthened our commitment by adopting **Regulation (EC) No. 1221/2009** (EMAS), guided by the following principles:

### 1. Ethical and Legal Commitment

- ✓ Customer and Stakeholder Satisfaction: We commit to meeting the needs and expectations of our customers and stakeholders, strictly complying with all service requirements.
- ✓ Proactive Legal Compliance: We ensure full adherence to applicable legislation, including environmental regulations and the EMAS Regulation itself, as well as any other requirements subscribed to by the organization.

### 2. Environmental Management and Performance

- ✓ Environmental Protection: We plan our services sustainably to prevent pollution, protect natural resources, and enhance coordination with the Port Authority for the proper management of environmental emergencies within the terminals.
- ✓ Key Indicators and Objectives: We work continuously to reduce our significant environmental aspects—particularly electricity and water consumption—monitoring our performance through key indicators.
- ✓ Continuous Improvement: We systematically analyse our results to improve the effectiveness of the Management System and our actual environmental performance, reinforcing our commitment to circular economy principles and climate change mitigation.

### 3. Transparency and Communication

- ✓ Verified Environmental Statement: **CRUCEROS MÁLAGA S.A.** commits to preparing and making publicly available an Environmental Statement that reports our environmental performance. This information will be externally validated by an accredited verifier, ensuring maximum transparency for the local community and other interested parties.
- ✓ Open Dialogue: We maintain communication channels with organizations and the local community to receive input that enhances our environmental performance.

### 4. Participation and Resources

- ✓ Employee Involvement: We promote the active and responsible participation of all personnel in the Management System. Training and motivation are essential for ensuring that employees carry out their activities with the highest respect for the environment.
- ✓ Leadership of Top Management: Top Management assumes **FULL COMMITMENT** to leading this system, ensuring the availability of the necessary resources to maintain and update this Policy at all levels of the organization, as well as identifying, planning, and periodically reviewing quality and environmental objectives linked to our activities.

This Policy is communicated, understood by all personnel, and available to any interested party upon request.

## THE MANAGEMENT